

TRYLAWN **TURF**

SYNTHETIC GRASS DISTRIBUTOR

SYNTHETIC TURFS WARRANTY

The warranty of the distributor Surface SynX Inc. is as follows:

SynX warrants that if the synthetic turf supplied, it is found to be defective in material or workmanship resulting in premature wear, under normal use of the product within the first year from the date of purchase, or if it subject to discoloration, significant degradation due to exposure to natural ultraviolet rays within the same one-year period, SynX at its own discretion, will 1) Replace the affected area at no cost to the purchaser, or 2) issue a credit equal to the cost of the synthetic turf material. For the purposes of this warranty, the ultraviolet stability of the product shall be deemed to have failed if the original tensile strength of the product decreases by more than 50%.

THE CALCULATION OF THE PRORATA UV FADE WARRANTY IS AS FOLLOWS:

YEAR 0-1	100%
YEAR 2-3	75%
YEARS 4-6	50%
YEARS 7-10	25%

If Surface SynX decide to issue a credit instead of replacement, the credit will apply only to the affected area of the synthetic turf that is the subject of the claim. The credit will be granted to the retailer as a percentage of the replacement cost at the price paid with the original invoice for new synthetic turf of the same or comparable quality. The credit will be valid only for the purchase of Surface SynX synthetic turf. There will be no refunds.

This warranty applies only to synthetic turf products purchased from Surface SynX.

This warranty is limited to the replacement of the affected areas of the synthetic turf.

This warranty does not cover the installation of synthetic turf or problems related to installation.

This warranty does not cover surface deterioration resulting from normal wear and tear or any damage caused by site conditions and improper installation beyond its control, accidents, misuse, abuse, negligence, exposure of the product to unsuitable footwear (such as metal cleats), tobacco products, chemicals or cleaning agents, fire, flood, vandalism, acts of God. Damage caused by dogs or other animals. The warranty does not cover odors of any kind, such as urine or excrements.

This warranty does not cover burns to synthetic turf caused by sunlight reflecting on windows.

This warranty is not transferable. This warranty is extended only to the original purchaser.

All warranty claims must be submitted by e-mail to Surface SynX with pictures and a detailed description as soon as a problem occurs with the synthetic turf.



SYNTHETIC
SURFACES
EXPERTS

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